



# 2023 IMPACT REPORT

JUL 1, 2022-JUN 30, 2023





# Letter from the Director

Dear Friends,

There's great power in hope—power to endure, power to transform, power to overcome. At Loisann's Hope House, hope is more than a feeling. Hope is our calling. There are two beliefs that drive our mission, everyone deserves hope and a place to call home.

Reflecting on all that we achieved for our community over the past year brings me incredible joy. The following pages highlight some of what we were able to accomplish with your support, but while statistics are important, they aren't our true purpose. Our full focus is to ensure every child has a safe, secure, reliable place to begin and end each day.

Over the past year, Loisann's Hope House served nearly 300 children—a record for our agency—and we're projecting to do so again. Nearly half of the 290 children we served in the last fiscal year are under age 12.

You can see the charts for yourself in the pages to come, but for those children and their families, your gifts mean everything. And they have a lasting impact. 96% of families who exit Loisann's Hope House have positive housing outcomes. This is how I know it is possible to end family homelessness. We're already doing it—together.

Please continue to change lives with a gift today.

From all of our families to yours, we wish you health, happiness, and abundant blessings throughout the holiday season and into the new year. I can't wait to see where 2024 will lead, but know there are big, beautiful things in store!

Gratefully,

A handwritten signature in blue ink that reads "Caitlyn Woodward".

Cait Woodward  
Executive Director







# WHAT DRIVES US



## Our Vision

No Family Homeless.

## Our Mission

To break the cycle of homelessness, one family at a time.

## Guiding Principles

Everyone Deserves HOPE

Tough Love without Judgment

Accountability with Care

Relentless Commitment to Family

Education for Independence





# Impact Report

Loisann's Hope House continues to expand our reach and meet the challenges facing the community. We now administer **seven programs** in the region to quickly and effectively serve families that are experiencing homelessness and housing instability. Loisann's Hope House is the first and largest family homeless shelter, serving up to 19 families in Planning District 16, and the lead agency for the Homelessness Helpline and Homeless Prevention and Diversion programming. Below is our impact in the last year to address these needs.

## IMPACT SNAPSHOT

1,200

Average monthly calls received & placed through our Homelessness Helpline

132

Adults and children served through Family Emergency Shelter

290

Children served through all programming efforts

15,897

Total crisis calls received and placed through our Homelessness Helpline

352

Adults and children served through Prevention and Diversion resources

155

Households served through all programming efforts

59%

Of callers are at-risk of losing their housing and seeking preventative services

88

Single-parent families served through all programs

121

Households have exited programs to permanent housing

Numbers reflect July 1, 2022 - June 30, 2023



# HOW WE SERVE

## OUR PROGRAMS

### Accessing Services

**Homelessness Helpline:** LHH leads the homeless services coordinated intake process for the entirety of Planning District 16. This is the initial screening and referral service for anyone in need of housing services in the region. The helpline is accessible twenty-four hours a day, seven days a week.

### Families Experiencing Homelessness

**Family Emergency Shelter:** The first step toward permanent solutions. Our family shelter program is open to any family composition with minor children. Shelter offers immediate crisis housing options for families including access to food, clothing, showers, laundry, and the Fredericksburg bus line.

**Rapid Rehousing:** Ensuring people exit homelessness and gain stable housing as quickly and efficiently as possible. All families have the opportunity to exit our shelter program through this intervention, which includes housing location support, financial assistance for rent or moving costs, and case management.

### Those at risk of Homelessness

**FredPrevent:** Prevents households from becoming homeless by connecting those at risk to various community supports and financial assistance for security deposits, rent, and utilities. FredPrevent targets some of the most vulnerable households in the region to quickly resolve their immediate crisis.

**Kiwall Hope Fund:** Housing, Opportunity, Prevention, and Equity; unique to the region, targeting the immediate needs of individuals and families who have lost their housing to reroute them to a safe alternative option to ensure that the homelessness experience is as brief as possible.

**Stafford Community Impact Fund:** One-time financial assistance to cover the costs of basic needs to assist with maintaining stable housing for families with children enrolled in Stafford County Public Schools.

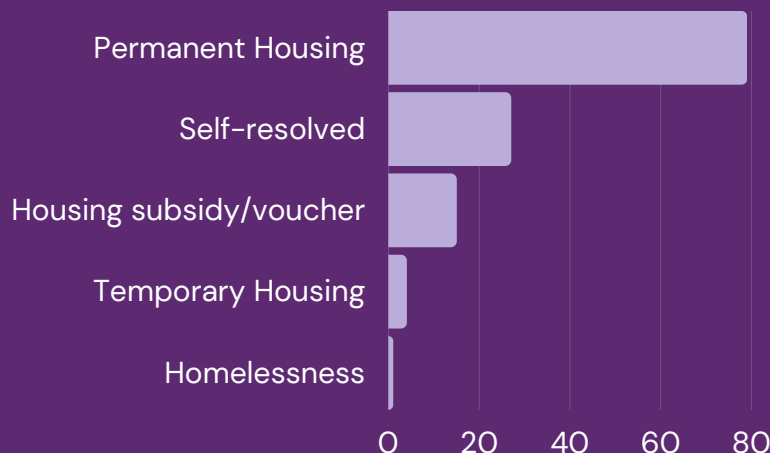
**Fredericksburg Rent and Mortgage Relief:** One-time financial assistance to Fredericksburg City residents in need of rent, mortgage, or utility assistance to stabilize their housing situation.

## 96% of households that exit our programs have positive housing outcomes

**Permanent Housing** – Obtaining a lease through housing location services

**Self-resolved** – Leveraging personal resources to stabilize housing situation such as moving in with friends or family permanently

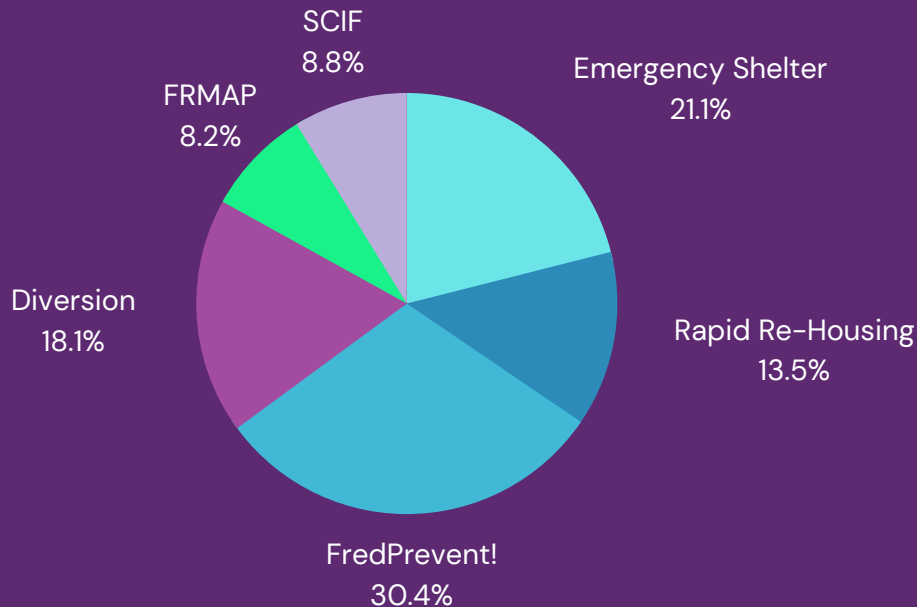
**Housing subsidy/voucher** – Obtaining an ongoing housing subsidy through Section 8 or the Public Housing Authority and securing a lease







# WHO WE SERVE

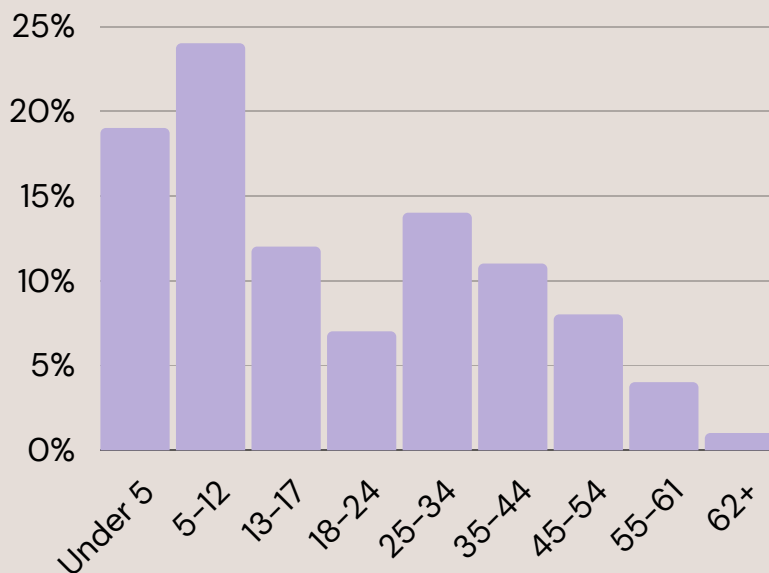
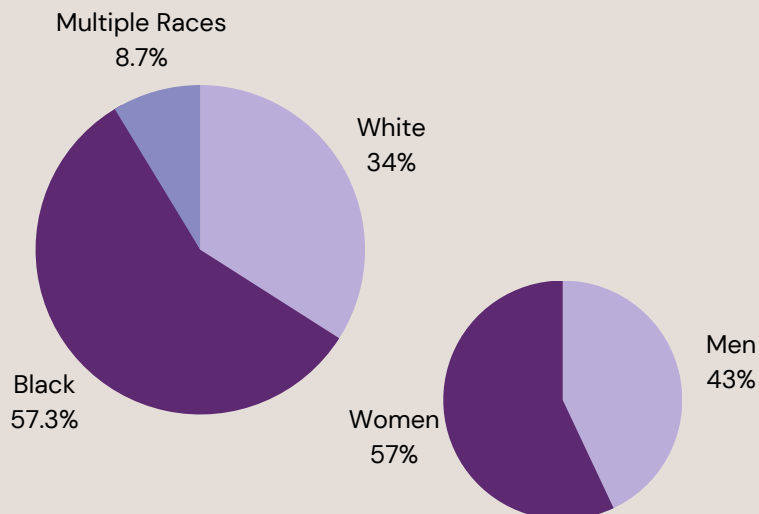
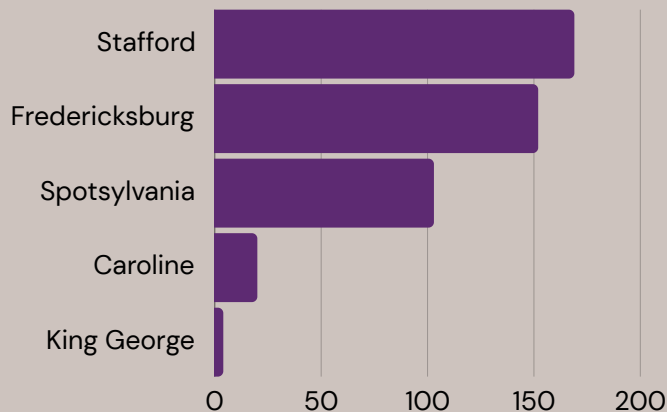
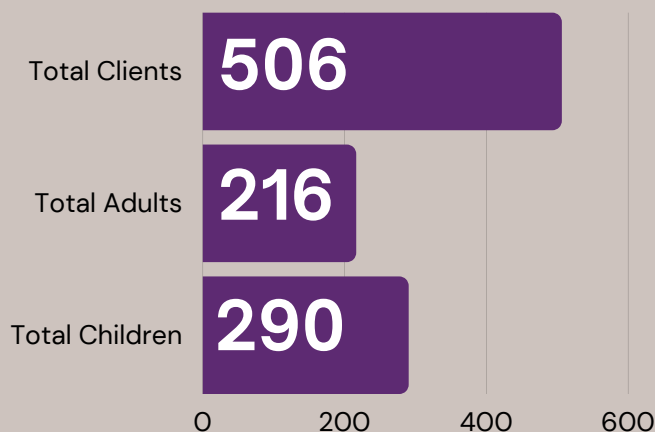


# 155

TOTAL HOUSEHOLDS SERVED

LHH administers six direct service programs to the region and leads the local Homeless Prevention and Diversion services. The chart demonstrates a breakdown of households engaged in our services throughout the year, with preventative programs accounting for 49% of our total clients.

Through all programming efforts, LHH served over 500 people, 290 being children, in Planning District 16. Below is a breakdown of demographic information over the last fiscal year.

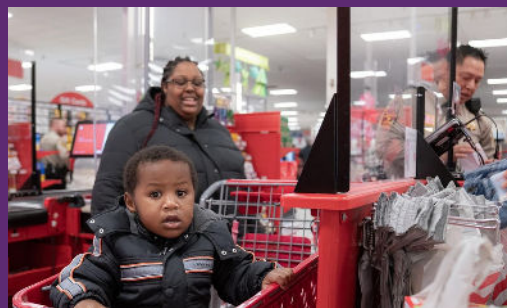




# WHY WE SERVE



Your support has helped us achieve incredible milestones, with our largest year on record. As our programs expand, the need has grown in our region to ensure that **every family has a place to call home in our community.**



At any given time, we have 30-50 families seeking shelter in our region, and even more that are staying in temporary and unstable housing options that require our services to be secure.



Your support is makes meaningful change to at-risk families and ensures that every child has a safe place to sleep at night.

**Thank you for your continued commitment to our mission to end family homelessness and for giving HOPE to our community.**

## Where We Raise Support

Contributions: 51%	State Grants 36%	Events 6%	Local Grants 4%	Federal Grants 3%
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## Where We Spend Support

Program Services 90%	Administrative 7%	Fundraising 3%
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## Where We Invest Support

Shelter 33%	Prevention 27%	Rapid Rehousing 18%	Diversion 13%	SCIF 6%	FRMAP 3%
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# A YEAR IN REVIEW

## A SUMMER TO REMEMBER

While most children enjoy carefree days with friends and family by the pool, at the beach, or relaxing at home once the school year ends, summer typically doesn't feel like much of a vacation for those residing in homeless shelters. This summer we called on our community to give the children served through our shelter program a summer to remember and reached our fundraising goal, thanks to YOU. The kids attended camp at the YMCA, had game days, arts and crafts, and even attended a baseball game! Thanks for putting a smile on their faces.



## A YEAR OF GRATITUDE

This year we were surrounded by your generosity. Through service projects, volunteer hours, donations - you have made a tremendous impact on the community to end family homelessness. This year you showed up for us in so many ways - providing school supplies, hosting a benefit concert, assisting with landscaping, attending our events, and donating essential items to help care for our families. We are so grateful for your support of our mission and couldn't do it without you. We are blessed to be a part of a wonderful community that cares.







# A COMMUNITY THAT CARES

Loisann's Hope House extends sincere gratitude to the organizations and individuals whose philanthropy propelled us through the past year.

## PEAK OF HOPE \$10,000+

Atlantic Builders, LTD  
The Doherty Family  
Foundation  
Community Foundation for  
a Greater Richmond |  
Elmon B. Duff Family Fund  
Nathan Eskin and Mary  
DeMerle  
Fidelity Charitable

Lebor Family Foundation Inc.  
Caleb and Lyndsey  
McCartney  
Rio 17 Car Wash LLC  
Silver Foundation, Inc.  
The Trivett Family | Ashley  
Furniture Homestore



## PILLAR OF HOPE \$5,000-\$9,999

Linda Blakemore  
Wayne and Lydia Cosner  
Theresa Durbin  
Fredericksburg Area  
Running Club

Jane Gallagher and John  
Sylvester  
Christopher and Meredith  
Harrison  
The Opp Shop

Donald and Linda Machino  
Mary Washington  
Healthcare  
The Newburger-Schwartz  
Family Foundation

Donald and Bev Newlin  
Eleanor Sofa  
Douglas Stewart  
Strong Tower Ministries  
The Gemini 3 Group, Inc.

## STEPS TO HOPE \$2,500-\$4,999

Abby Construction Co., Inc.  
American Online Giving  
Foundation Inc.  
WEK LLC  
Burns Family Dentistry  
James Bynum  
Chaney Enterprises

Heather and Jason Cohen  
Michael and Charlotte  
Fields  
Fredericksburg Realtors  
Foundation, Inc  
Adam and Rhonda Fried  
W. E. & S. L. Goss

Lana King and Ron Davis  
Lewis Insurance Agency  
Lifepoint Church  
Medtronic  
Mary Jane Pitts O'Neill  
Potomac Point Winery

The Charles Rowe Family  
Foundation  
Brian and Nanette  
Schumann  
St. Michael's  
Dr. Thomas J. Tomzak and  
Ms. Suzanne W. Belmore

## DOOR TO HOPE \$1,000-\$2,499

John Atkins  
Belle Plain  
Al and Debbie Bliss  
Scott Boyer  
Sue and Martin Bridi  
Dr. Preston Burns and Dr.  
Sandy Pezzillo  
Michael Colangelo  
Linda & Wayne Colton  
Diane Conrad  
Michael Delacy  
Eric and Patricia Edelman

Rappahannock Electric  
Cooperative  
Kiwanis Foundation of  
Fredericksburg  
Fredericksburg Rotary Club  
Aviv Goldsmith  
Jennifer Griffin  
Citizens and Farmer's Bank  
Lucy Harman  
Crystal Harmon  
Donna Hart  
William Haymes

Michele Herron-Trusel  
Maureen Howell  
Kelly and Fitz Johnson  
Claxton Johnson  
William Johnson  
Sean Kline  
Dawning Point-Chatham,  
LTD  
First Mt. Zion Baptist Church  
Marian and Hugh McCabe  
Carol and Thomas McDade  
Rosemarie McKeown

The Mount Church  
Ladies Philoptochos Society  
Howard Owen  
Charles and Cassie Payne  
Rappahannock Area YMCA  
Project Big Heart REC  
Fredericksburg District  
Peggy and William Sale  
STH3 Operating Co. LLC  
Shiloh Baptist Church  
David and Shirley Swisher  
Weiss Markets, Inc  
Adele Young



# A COMMUNITY THAT CARES

## WALKWAY TO HOPE \$500-\$999

Barbara and Alberto Adam  
Dr. Candace Allshouse  
Richard Beale  
Diane Bennett  
Manny Betancourt  
Maria Booker  
Kristi Carlson  
Cindi and Skip Causey  
Community Foundation of  
the Rappahannock River  
Region  
Jean Davis  
Robert and Cheryl DeBlasi  
Louise and Paul Desilets  
Danielle Dillard  
Dovetail Cultural Resource  
Group, Inc.

Amy Farmer  
Terrell Fawley  
Laurel Fensterer and Timothy P.  
Davis  
John F. and Sharon Fick  
Redeemer Lutheran Church  
Gorilla Fireworks Sat, LLC  
Cynthia and Dr. Neil Green  
Cynthia and Dr. Daniel  
Hoffman  
Janet Holt  
Robin Huddle  
Michael Huete  
Johanna Humphrey  
Dee and Dr. Eddy Hwang  
David and Karen Johnson  
Harper King  
Liz King  
Life Church  
Making Lives Better with  
Alorica INC  
Frederick and Linda Manzer  
Nicole Maynard  
Charles and Mary McDaniel  
John & Barbara McQuiddy  
Deborah Menks  
Laura Myse  
Rebecca Paul  
Frank and Jo Petranka  
Presbyterian Women of  
the James

Residents Council of  
Chancellors Village  
Robert B. Payne, Inc.  
Wendy Rogers  
Granville Rouillard  
Mark Steele  
Thalhimer  
Wilderness Baptist Church  
Petronella Van Wingerden &  
Andrew Craig  
Susan Wasserman  
Kelvin and Kelli Williams  
Lynne and William Wood  
XI Upsilon Omega Chapter,  
Alpha Kappa Sorority, Inc.

## FOUNDATION OF HOPE up to \$499

1st Choice Better Homes &  
Land, LC  
Binyam Abeye  
Carmen Alleyne  
Edward and Joyce Allison  
Kathy Anderson  
Susie Anderson  
Aquia Harbour Lions Club  
Connie and Tony Armentrout  
Mr. and Mrs. Conor G. Ashby  
Kim Ayers  
Edward and Lynn Baker  
Todd Baker  
Darlene Barber  
Anne Barbour  
Michael and Virginia Bare  
Linda Barker  
Joseph Bastian  
Stephen and Mary Ann  
Batsche  
Battlefield Council Ladies Aux  
#10246  
Ms. Gwendolyn Beck  
Laura and Gerald Bellotti  
Gerald and Susan Benhase  
Cornelius Berkeley  
Elizabeth Bessemer  
Ian and Tamra Bilik  
Hillary Biller  
Robert and Anna Billingsley  
Amy Biscoe  
Black Knight Technologies  
Joseph Boggs

Elisa Bonilla | Ristorante Renato  
Daniel Borinksy  
Donna Boutchyard  
James and Virginia  
Branscome  
Gail Braxton  
Susan Brown  
Georgia Sutton Buchanan  
Ms. Iretha Bumbrey  
Mr. and Mrs. Robert J. Burch  
Marilyn Butters  
Bruce Canham  
Roberto and Arthur Canizares  
Linda Caporali  
Phil Carlucci | Lighting Control  
Services  
Robert & Eileen Carson  
Charities Aid Foundation of  
America  
Maureen Church  
Church of the Messiah  
Kathryn and Richard Clary  
Wakuna Colbert  
Sara Coleman  
Deborah Collins  
Nancy Collins  
Dr. Theresa and Mr. Matthew  
Conologue  
Teresa Conour  
Allison Cooke  
Randee Cooper  
Patricia Corbett  
Sandra Corvin  
Krystal Cotton  
Gregory and Sherri Cox  
Jennifer Cox  
Walter Cox  
Douglas and Nancy Craig  
Martha Crimmins  
Judith Crissman  
Candy Crotts  
Crumbli Cookie  
David Cyr  
Elizabeth Daly  
Haley Dameron  
Rebecca Danello  
Shiloh Baptist Church  
Stephanie Deane  
Christine Delongis  
Delta Sigma Theta Sorority, Inc  
Doreen Dennis  
Doris Dickinson  
Cindy Dotson  
Diane Ducharm  
Virginia L. Dunkum  
E C Aquia Church  
Barbara Edmondson  
Joseph and Diana Egozcue  
Diane Elstein  
Rose Fallon  
Carole Fariss  
Catharine J. Farley and  
Vincent Ramoneda  
Mr. and Mrs. Harry D. Farley, Jr.  
Sherlyn Farrish-Barner  
Beverly Feeney

Mr. Charles F. Fennemore  
Ferry Farm Baptist Church  
John and Suzanne Firrell  
Fletchers Chapel United  
Methodist  
Jill Francis  
Tom Francis  
Linda Franklin  
Fraternal Order of Eagles  
Fredericksburg Food Co-op  
Fredericksburg Baptist Church  
Kari Fredette  
Elaine Frisbee  
Taunya Gardner  
Robert H. Gettlin  
Sandra and Michael  
Gillenwater  
Give Lively Foundation Inc.  
Ms. Kathleen Glemboski  
Cindy Goforth  
Jeffrey Goldhardt  
Amanda Gonzalez  
Heidi and David Goodwin  
Theresa Gorman  
Tanya Gossett  
Regina Grant  
Charles and Helen Green  
Garry Green  
Mrs. Patricia B. Green  
Robert and Marjorie Green  
Hunter Greenlaw  
Brian and Tiara Hackett  
Kelly Haden  
Jeannette Hall





# A COMMUNITY THAT CARES

## FOUNDATION OF HOPE up to \$499

Dorian Hamilton  
Rebecca Hanmer  
Leonard and Ina Hardesty  
Denise Harrod  
Rusty Hart  
Brenda Hawkins  
Brooks Hayden  
R. Philip and Mary Hayden  
Karen Hedelt  
Howard and Margie Heppe  
Anna Hicks  
Mr. and Mrs. Ronald L. Hicks  
Christy Honaker  
Alice Hughes  
Cynthia Hughes  
Betty Hume  
Austina Ivanyshyn  
J & L Enterprises  
Chuck and Sara Johnson  
Rev. Daniel Johnson  
Harry Jones  
Raymond Jones  
Sheretta Jones  
Steve & Nancy Jones  
Claudette Jordan  
Kati Justice  
Sarah Keddle | Keddle Real Estate Co, Inc.  
Sandi King  
Jo Anne Kinnamon  
Eric Kirn  
Danielle Kitzmiller  
Walt and Teresa Kiwall  
Christine Klein  
Elizabeth Koehler  
Sally Kubarek  
Renee Kuy  
Kyle and Allyson Lackinger  
Barbara and James Lafferty  
Catherine Lamberton  
Janice Lancaster  
Vickie Laperle  
Beverly Lawson  
Carol Lawson  
John and Leslie Leahy  
Don Leake  
Katie Leimbach  
Edward and Kathleen Lerner  
Mary Lettre  
Erin Lewis

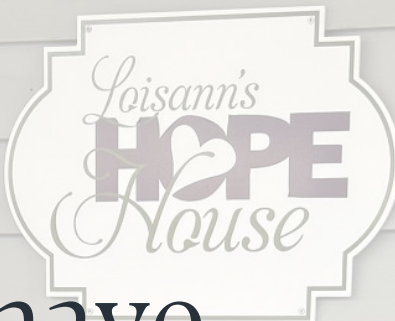
Johnny and Emmalou Lockhart  
Angelo Logan  
Margot Lussier  
Patricia and William Lynch  
Colleen Maligranda  
Jean and Betty Malone  
Debra Marinari  
Robin Marine  
Kathleen Marker  
F. Wayland and Melissa Marks  
Mrs. C. Rosser Massey  
W. F. and RubINETTE McCarty  
Patricia and Charles McDaniel  
Sarah McFadden  
Mary and Patrick McManus  
Moneka McPhearson  
Aimee Meade  
Cheryl Miller  
White Oak Ministries COGOP  
Sharon and Edward Minniear  
Donna Moore  
Maria Moore  
Elizabeth Morris  
Diane Morrison  
Kathleen and Glenn Moses  
Liz Myers  
Patrick Ogden  
Barry Olgesby  
Ruth Olson  
Col. Roger & Kimberly Oltman  
ONEHOPE  
Mary Osowski and Ronald Thelen  
George and Elizabeth Pangburn  
Paragon Entertainment  
Clarence and Marlene Passmore  
Samir Patel  
Susie Bond Pates  
Barbara Joann Payne  
Katie Payne  
Sandra Pearson  
Sam and Nancy Perry  
Phyllis Pinkney  
Lillie M Pitman DMD PC  
Mr. and Mrs. Richard Plunkett  
Ozge Polson  
Sherilyn Poole  
Samuel Poster  
Gail Puffenberger

James Purton  
Dr. Umadevi Rangarajan  
Renea Rathmacher  
Dennis and Patricia Ratliff  
Ashley Rea  
Pieter and Cynthia Reenalda  
Deborah Renault  
Amanda Riffe  
Elizabeth and Philip Robins  
Barbara Robinson  
Robin Rodensky  
James and Edna Rose  
Robert and Cynthia Roser  
Dana Ross  
Ryan Rousseau  
Saint Patrick Church  
Amber and Mark Sam Chee  
Carol and Robert Samuels  
Gin Schaffer  
Dr. and Mrs. James Schlesinger  
Dana and Dr. James Schuster  
Robert Schwab  
Schwab Charitable  
Lydia Scoon  
Anne and Dr. David Scott  
L E and Doris Scott  
Ann Sears  
Thomas and Barbara Segar  
Sharon Seldon  
Shady Grove United Methodist Church  
Beverley and Edward Shelesky  
Fairview Baptist Church  
Shepard  
Sydna-Kay Shoemaker  
Katherine Shoffner  
Benjamin Simpson  
Ms. Janny Sims  
Anita Smith  
David Smith  
Jean Smith  
Jennifer Smith  
Karen and Gregory Sokolowski  
Terri Sorensen  
Mr. and Mrs. Phil Southers  
Linda and Stephan Spratt  
St. George's Episcopal Church  
Debra Stepp  
Pauline Stoneburner  
Charles Stuart  
Rosemary Stull

Wanda Sullivan  
Sandra Suthar  
Sylvania Heights Baptist Church  
Sylvannah Baptist Church  
Nancy A. Taubert  
Betsy Taylor  
Eddie Taylor  
The Give Back Team LLC  
Michelle Thompson | CTI Real Estate  
Angela Thoren  
Robert Thorne  
Anna Torres  
J.A.L. Toussaint  
Mildred Trice  
Trinity United Methodist Women  
Paul and Ann Tripodi  
Paula Troxel  
Mr. Bao and Dr. Anne Truong  
Stephanie Turman  
Alexandria Christine Turner  
Unity Church of Fredericksburg  
Elizabeth Utschig  
John and Jo Ann Valvo  
Lilia Vannet  
Theresa Vazquez  
Dr. Kathleen Vranian  
Chandler Vuckovich  
Aric Wagner  
Ms. Rose Meeks Wallace  
Tanisha Watson  
Deborah Webb  
Paul and Julie Weber  
Jessica Whiteley  
Frank and Maureen Widic  
Archer Williams  
Jarreau Williams  
Holman Willis  
Jo Willis  
Robyn Wilson | Teach to Reach Teen  
Ray and Ellen Wiseman  
Cait Woodward  
Douglas Woodward  
Annie and Blue Woolridge  
Jerry and Ellen Worthy-Stokes  
Harry Yocum  
Richard T. Young  
Wendy Zelazny



TO ENSURE THE SAFETY  
OF OUR FAMILIES, NO GUNS  
KNIVES OR WEAPONS  
ALLOWED ON THE PREMISES



We couldn't have  
done it without your  
*support.*

Thank you

to our dedicated  
donors, volunteers,  
staff, Board of Directors,  
and partners.